



BEDFORD

BOROUGH COUNCIL

Have we got enough childcare in Bedford? - Parent / Carer Survey

Parents and carers in Bedford Borough are being encouraged to give their views on whether they think there is enough childcare in the area. In order for us to best meet the childcare needs of families in Bedford Borough we would be grateful if you would complete this form and return it to the following address:

CONSULTING BEDFORD, Bedford Borough Council, Borough Hall, Cauldwell Street
Bedford, MK42 9AP

Alternatively you can complete the form online at <https://forms.bedford.gov.uk/parents>

Consultation ends on 29th November 2019.

Section A - Your Childcare Needs

1. What is your full postcode? (please write in)

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2. Is your family... (please tick ☒ one box only)

- ☐ Two parent family
☐ Single parent family
☐ Other

3. How many children live with you and how old are they? (please type in your answer)

	0-2	3-4	5-6	7-8	9+
Enter the number of children within each age group	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Please enter the number of children with a disability or additional need	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

4. Do you currently use any childcare for your children? (please tick ☒ one box only)

- ☐ Yes (Go to Q5)
☐ No (Go to Q6)

5. Which of the following types of child care do you use for your children?

(please tick ☒ the type of childcare and the age of the child / children you use it for)

	Age 0-2	Age 3-4	Age 5-6	Age 7-8	Age 9+
After school club	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Before school club	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Childminder	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Creche	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Day nursery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Family member	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Friend	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Holiday club/activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Maintained nursery school	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nanny / Au pair	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nursery provision in lower or primary school	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nursery unit of independent school	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pre-school/playgroup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. If you do not use any childcare what is the main reason for not doing so?

(please tick ☒ one box only)

- ☐ Personal preference
- ☐ My children are too old to need childcare
- ☐ My partner/family look after my children
- ☐ Childcare is not available at the times I want
- ☐ There is no childcare with qualified or trained staff
- ☐ There is not enough choice of childcare in the right places
- ☐ There is no childcare suitable for the age of my child
- ☐ There is no childcare that can meet my child's disability or additional needs
- ☐ There is no childcare that can meet my child's cultural needs
- ☐ It is too expensive
- ☐ Other

Please tell us more about 'Other' (please write in your answer)

7. In the last year, have childcare problems stopped you (or your partner) from starting / or carrying on in work or training? (please tick ☒ one box only)

- ☐ Yes ☐ No

If yes, please describe the problems (please write in your answer)

8. Please tell us more / anything else about your childcare needs (please write in your answer)

Section B - Free Entitlement to Early Education

9. At the moment the Government is funding childcare for some 2 year olds. If you get certain benefits, earn less than £16,190 per year, or if your child has a disability, special educational need, is looked after or adopted then you may be eligible.

Do you have a child aged 2 years old who is able to get 2 year old funding?

(please tick ☒ one box only)

☐ Yes

☐ No - I don't have a 2 year old

☐ No

☐ Don't know if 2 year old can get it

10. Have you been on the childcare website (www.childcarechoices.gov.uk)?

(please tick ☒ one box only)

☐ Yes

☐ No

11. If you do not take up your childcare funding, what is your main reason for not doing so? (please tick ☒ one box only)

☐ I didn't know about this childcare funding

☐ My child is looked after by family and friends

☐ I believe it is better for my child to stay at home with me

☐ I could not get a place at my chosen pre-school, nursery, childminder etc
(please tell us who your chosen pre-school, nursery, childminder is below)

☐ The childcare is not able to give me all the funded hours (please tell us who your chosen pre-school, nursery, childminder is below)

☐ Other

Please tell us more about 'Other' (please write in your answer)

Section C - Financial Support

12. Do you know about the following funds available that can help towards your childcare?

(please tick ☒ one box per row)

	Aware of and receive/ have received	Aware of and have not received	Not aware
Tax free Childcare	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employer childcare vouchers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Care to Learn	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Childcare Element of Working Tax Credit or Universal Credit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

For further information on the help towards the costs of childcare please contact Bedford Borough Family Information Service on 0800 023 2057 or visit www.fis.bedford.gov.uk

Section D - Future Childcare Needs

13. What are your childcare needs for the next 18 months? (please tick ☒ all that apply)

- | | | |
|--|---------------------------------------|--|
| <input type="checkbox"/> No need for childcare | <input type="checkbox"/> Pre-school | <input type="checkbox"/> After School / Before School Club |
| <input type="checkbox"/> Childminder | <input type="checkbox"/> Holiday Club | <input type="checkbox"/> Other |
| <input type="checkbox"/> Day nursery | | |

Please tell us more about 'Other' (please write in your answer)

14. Would you need childcare: (please tick ☒ all that apply)

- | | | |
|-------------------------------------|------------------------------------|---|
| <input type="checkbox"/> Before 8am | <input type="checkbox"/> Weekend | <input type="checkbox"/> Term – time only |
| <input type="checkbox"/> After 6pm | <input type="checkbox"/> Overnight | <input type="checkbox"/> School Holidays |

15. Which of the following are most important to you when choosing childcare? (please tick ☒ all that apply)

- | | | |
|--|--|---|
| <input type="checkbox"/> Close to home | <input type="checkbox"/> Facilities | <input type="checkbox"/> Staff qualifications |
| <input type="checkbox"/> Close to work | <input type="checkbox"/> Quality of care | <input type="checkbox"/> Friendly staff |
| <input type="checkbox"/> Close to school | <input type="checkbox"/> Cost / charges | <input type="checkbox"/> OFSTED report |

Section E: Family Information Service

16. Do you know about the information and support Bedford Borough Family Information Service (FIS) can give? (please tick ☒ one box only)

- | | |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

17. Have you used the Family Information Service before? (please tick ☒ one box only)

- | | |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

18. If yes, was it? (please tick ☒ one box only)

- | | | |
|--------------------------|--------------------------|---|
| Face to face | Via telephone | Via the website
(www.fis.bedford.gov.uk) |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

19. Were you happy with the service you received? (please tick ☒ one box only)

- | | |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

20. To help support Bedford Borough Family Information Service please can you tell us how we can improve our service? (please write in your answer)

Bedford Borough Family Information Service is an information service for parents and carers of children and young people. For information on local childcare services please call 0800 023 2057 or visit www.fis.bedford.gov.uk

Section F - Children Centre Services

21. Do you know where to find your local Children's Centre? (please tick ☒ one box only)

☐ Yes

☐ No

22. Have you used a Children's Centre in the last 12 months? (please tick ☒ one box only)

☐ Yes

☐ No

23. If you went to a Children's Centre which service did you use?
(please tick ☒ all that apply)

☐ Children's Centre Activities

☐ Baby Massage

☐ Advice and Parent Support

☐ Adult Support

☐ Birth Bumps and Babies

☐ Other

☐ Health Drop Ins / Appointments

Please tell us more about 'Other' (please write in your answer)

24. If you have used a children's centre over the last year how happy were you with the services you got? (please tick ☒ one box only)

Very happy

☐

Fairly happy

☐

Neither

☐

Fairly
unhappy

☐

Very unhappy

☐

Section G - About You

The following information is for our records, and aims to make sure that we listen to the views of all the people in our community. It will help us understand responses in greater detail by seeing 'who thinks what'. Like the rest of the survey, all the questions are optional and any responses received will be treated in confidence.

25. Gender (please tick ☒ one box only)

☐ Male

☐ Female

☐ Prefer not to say

26. If female, are you currently pregnant? (please tick ☒ one box only)

☐ Yes

☐ No

☐ Prefer not to say

27. Is your present gender the one you were assigned at birth? (please tick ☒ one box only)

☐ Yes

☐ No

☐ Prefer not to say

28. Age (please tick ☒ one box only)

☐ Under 18

☐ 35 - 44

☐ 65 +

☐ 18 - 24

☐ 45 - 54

☐ Prefer not to say

☐ 25 - 34

☐ 55 - 64

29. **Do you have any of the following conditions?** (please tick ☒ all that apply)

- | | | |
|---|--|--|
| <input type="checkbox"/> A physical disability | <input type="checkbox"/> Learning difficulties | <input type="checkbox"/> None of the above |
| <input type="checkbox"/> A sensory disability | <input type="checkbox"/> Any other long term condition | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Mental health problems | | |

30. **What is your Ethnic Group?** (please tick ☒ one box only)

- | | |
|---|--|
| <input type="checkbox"/> WHITE English / Welsh/ Scottish / Northern Irish / British | <input type="checkbox"/> MIXED Other (please write in) |
| <input type="checkbox"/> WHITE Irish | <input type="checkbox"/> ASIAN Indian |
| <input type="checkbox"/> WHITE Gypsy or Irish Traveller | <input type="checkbox"/> ASIAN Pakistani |
| <input type="checkbox"/> WHITE Other (please write in) | <input type="checkbox"/> ASIAN Bangladeshi |
| <input type="checkbox"/> BLACK OR BLACK BRITISH Caribbean | <input type="checkbox"/> CHINESE |
| <input type="checkbox"/> BLACK OR BLACK BRITISH African | <input type="checkbox"/> ASIAN Other (please write in) |
| <input type="checkbox"/> BLACK OR BLACK BRITISH Other (please write in) | <input type="checkbox"/> ARAB |
| <input type="checkbox"/> MIXED White & Black Caribbean | <input type="checkbox"/> OTHER (please write in) |
| <input type="checkbox"/> MIXED White & Black African | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> MIXED White & Asian | |

31. **Which of the following best describes your religion/faith or belief?**
(please tick ☒ one box only)

- | | | | | |
|------------------------------------|---------------------------------|---------------------------------|--------------------------------------|--|
| <input type="checkbox"/> Buddhist | <input type="checkbox"/> Hindu | <input type="checkbox"/> Muslim | <input type="checkbox"/> No religion | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Christian | <input type="checkbox"/> Jewish | <input type="checkbox"/> Sikh | <input type="checkbox"/> Other | |

32. **Sexual Orientation** (please tick ☒ one box only)

- | | | |
|-----------------------------------|--|--|
| <input type="checkbox"/> Bisexual | <input type="checkbox"/> Gay woman / lesbian | <input type="checkbox"/> Other |
| <input type="checkbox"/> Gay man | <input type="checkbox"/> Heterosexual / straight | <input type="checkbox"/> Prefer not to say |

Thank you for taking part in the survey

GDPR and the Data Protection Act 2018. Under new Data Protection regulations (GDPR) Bedford Borough council needs to inform you of the reasons why we are capturing your data and what we will do with your data. Any personal data collected and/or processed under this policy/ procedure will be dealt with in accordance with Data Protection Legislation and the Council's Data Protection Policy. Data is held securely and accessed by, and disclosed to, only individuals where relevant to this policy/procedure. To find out more information on this follow the link below. To view the council's current Privacy Notices visit www.bedford.gov.uk/gdprprivacy

Comments received will be published, but personal information will not be.

Your Voice, Your Views